



Statement of Claim

Customer Name:	Delivery Date:
Delivery Address:	Phone number:
City: State: Zip:	Email address:

Item #	Article Description	Description of Damage	Estimated Weight	Date of Purchase	Cost	Estimated Repair Cost	Amount Claimed
						Total:	

I am the owner of the property described. I did not cause or contribute to the damage set forth herein. All statements made in the Statement of Claims and any attached documents are true and correct to the best of my knowledge and belief, and constitute my complete and entire claim. No material or relevant information has been withheld.

Please circle which level of protection and deductible option you chose prior to shipment: 60 cents or Full Value \$100 or \$500

Claimant's Signature: _____ Date: _____

Instructions

1. Claims must be submitted in writing within ten days of the day of delivery (nine months in the case of interstate claims). No claim will be considered registered until the carrier or its claims representative has received a completed "Statement of Claim" signed by the customer.

2. No claims handling can be initiated until move or account is paid in full.

3. Carrier or its claims representative reserves the right to require a sworn statement of claim as a condition precedent to claim settlement.

4. Please read the provisions of your insurance certificate (if any) and /or contract terms and conditions on your estimate, invoice, and moving contract.

5. Please note the following headings on the statement of claim:

ARTICLE – Describe each item carefully. If missing items are claimed, identify by color, size, pattern, manufacturer or brand name, etc. Identify contents of containers as accurately and completely as possible. Indicate whether cartons were packed by the carrier or owner.

DESCRIPTION OF DAMAGE – Indicate type, severity, and location of damage.

ESTIMATED WEIGHT – Indicate the weight of each individual item claimed to the best of your ability.

DATE OF PURCHASE – If the item was purchased used, so indicate.

COST – List the price you paid for the item. For interstate shipments, list the present market value of the item. If originally purchased used, list present replacement cost for the like used article.

ESTIMATED REPAIR COST – If you believe that you can have this item repaired, provide an estimate of cost, if possible.

AMOUNT CLAIMED – Indicate cost of reasonable repair or replacement, considering age, actual cost, and pre-existing damage to item.

6. In the absence of external damage or other proof, the carrier is not liable for mechanical or electrical malfunction of washers, dryers, refrigerators, freezers, television sets, hi-fi stereos, c.d. players, stereo components, radios, phonographs, etc. These devices often fail for reasons other than transportation, or from normal vibration incident to transportation. Proper servicing before and after shipping is the customer's responsibility, except for shipments moving under a United States Government bill of lading where servicing is included in the transportation rate. Until or unless carrier acknowledges liability, service calls in inspect or repair said defects are at the risk and expense of the customer.

7. Loss claims for individual packed items, when all containers are receipted for, will not be honored in the absence of other evidence of loss. The carrier will not honor loss claims not confirmed by the delivery receipt. The carrier will trace confirmed losses. Tracing procedures often take up to ninety days from the time the carrier receives an adequate description of the missing item from the customer.

9. Carrier or its claims representative reserves the right of inspection of items claimed. Do not proceed with repairs or replacement until we have had an opportunity to examine your completed statement of claim and determine the course of action necessary.

10. Return the statement of claim, COMPLETED AND SIGNED, as soon as possible.